Community and Crisis Resources

Hotlines/Helplines

211 (Toll Free alternative number 1-877-211-6277)

American Red Cross Disaster Hotline 1-800-564-1234

Elder Abuse and Neglect 1-800=922-2275

Project Bread 1-800-645-8333

Massachusetts Substance Use Hotline 1-800-327-5050

National Domestic Violence Hotline 1-800-799-SAFE (7233)

National Sexual Assault Hotline 1-800-656-HOPE (4673)

National Suicide Prevention Hotline 1-800-273-TALK (8255)

Parental Stress Hotline 1-800-632-8188

Self Help Inc Crisis Services 1-508-588-0477

The Trevor Project (LGBTQ) Crisis Line 1-800-4-U-TREVOR (488-7386)

Veterans Crisis 1-800-273-8255 and Press 1 or text 838255

Women Veterans Hotline 1-855-VA-WOMEN (1-855-829-6636)

Addiction & Recovery

Alcoholics Anonymous

Call: 509-366-0556

https://ma-al-anon-alateen.org/

Find local meetings

https://aaboston.org/meetings

C.O.P.E. Center - Brockton 81 Pleasant Street, Brockton

Call: 508-583-3405

Email: cope@bamsi.org

https://www.bamsi.org/services/hiv-services/community-outreach-prevention-and-educat

ion-c-o-p-e

Massachusetts Alliance For Sober Housing

Call: 781-472-2624

https://mashsoberhousing.org/

Narcotics Anonymous

Helpline: Call: 1-866-624-3578 and leave a message Find local meetings: https://nerna.org/find-a-meeting/

Detox Beds in MA

https://www.marsi.org/open-beds/

Updated every 15 minutes

BRIDGE Clinic @ South Shore Hospital

Call: 1-781-624-5065

Catalyst Clinic @ Boston Medical Center For youth and young adults

Call: 1-617-414-6655

Citizenship

Citizenshipworks

https://www.citizenshipworks.org/en

MassLegalHelp Immigration

https://www.masslegalhelp.org/immigration

Pro Bono Legal Services Providers

https://www.justice.gov/eoir/find-legal-representation

U.S. Citizenship and Immigration Services - Multilingual

https://www.uscis.gov/tools/multilingual-resource-center

Refugee and Immigrant Assistance Center

https://www.riacboston.org/

English Language Learning

Literacy Volunteers of Massachusetts - Stoughton Stoughton Public Library, 84 Park Street, Stoughton

Call: 781-344-2711

Email: stliteracy@ocln.org

https://www.stoughton.org/275/Adult-Literacy-ESOL

Thomas Crane Public Library 40 Washington Street, Quincy, MA

Call: 617-376-1300 ext 5

https://thomascranelibrary.org/community-education-resources-2

Disability Services

Braille and Talking Book Library at the Perkins School for the Blind 175 North Beacon Street, Watertown, MA

Call: 617-924-3434

Email: mailto:info@Perkins.org https://www.perkins.org/library

Carroll Center for the Blind 770 Centre Street, Newton, MA 02458 Call: 1-800-852-3131 or 617-969-6200

https://carroll.org

Deaf, Inc.

215 Brighton Avenue Allston, MA 02134

Advocacy, Resources, and Education: supports Deaf, Hard of Hearing, and

Late-Deafened Adults 18 years old and up

Call: 617-505-4823

Email: frontdesk@deafinconline.org

Disability Law Center

11 Beacon Street, Suite 925, Boston, MA 02108

Call: 1-800-872-9992 or 617-723-8455

Email: mail@dlc-ma.org https://www.dlc-ma.org

Massachusetts Commission for the Blind 600 Washington Street, Boston, MA 02111

Call: 1-800-392-6450 or 617-727-5550

Email: MCBinfo@state.ma.us

https://www.ma.gov/orgs/massachusetts-commission-for-the-blind

Massachusetts Commission for the Deaf and Hard of Hearing

600 Washington Street, Boston, MA 02110 Call: 1-800-882-1155 or 617-740-1600 TTY: 1-800-530-7570 or 617-740-1700

https://www.ma.gov/orgs/massachusetts-commission-for-the-deaf-and-hard-of-hearing

Massachusetts Personal Care Attendant Directory

Call: 1-888-MASSPCA (627-7722

https://www.mass.gov/orgs/massachusetts-office-on-disability

Domestic and Sexual Violence

DOVE (Domestic Violence Ended)
Call 24 hour Hotline: 617-471-1234

https://dovema.org/

National Child Abuse Hotline

Call: 1-800-4-A-CHILD (1-800-422-4453)

https://www.childhelp.org/hotline/

Jane Doe Inc

Call: 1-877-785-2020 https://www.janedoe.org/

A New Day

Call: 1-888-293-7273 or 508-588-8255 (Brockton location)

https://healthimperatives.org/a-new-day

Love Is Respect Call: 1-866-331-9474 Text: loveis to 22522

https://www.loveisrespect.org

RAINN (rape, Abuse, and Incest National Network)

Call: 1-800-656-HOPE (4673)

https://www.rainn.org

Partner and Abuse Hotline for Gender and Sexual Minorities

Call: 1-617-742-4911 or 1-800-832-1901

Employment and Career Development

MassHire Greater Brockton Career Center 34 School Street #2, Brockton, MA 02301

Call: 508-513-3400

https://www.careerworks.org

MassHire south Shore Career Center 1515 Hancock St. #101, Quincy, MA 02169

Call: 617-745-4000

https://www.masshiresouthshorecc.com

Food, Fuel, and Transitional Assistance

FoodSource Hotline (Project Bread)
https://www.projectbread.org/get-help

Call: 1-800-645-8333

Offers information and referrals to local organizations in more than 180 languages

Holbrook/Avon Food Pantry
153 S. Franklin Street
Food Distribution for the communities of Holbrook and Avon occurs the 2nd Saturday of the Month
617-510-3988

Holbrook Micro Food Pantries
Walgreens
1 Plymouth Street
Located on the South Franklin St. side of the building

Family Dollar Highland Plaza North Franklin Street

Meals on Wheels - South Shore Elder Services

Visit: https://www.sselder.org/mealsonwheels or call: 781-848-3910

Residential Assistance to Families in Transition (RAFT) - Utility Help https://nhsmass.org/raft-program/

RAFT hotline at 781-422-4204

LIHEAP Local Services Provider - Self Help, Inc.

Call: 1-800-255-0875 or 508-588-5440

Holbrook COA 9 Jewel Rd 781-767-4617

Holbrook Housing Authority 1 Holbrook Court

Call: 1-781-767-0024

Salvation Army Good Neighbor Fund

Call: 1-800-334-3047 to see if you are eligible

SNAP (Supplemental Nutrition Assistance Program)

Call: 1-877-382-2363

https://www.mass.gov/snap

Transitional Assistance Offices

Brockton

60 Main Street, Brockton, MA 02301

Call: 508-895-7000

https://www.mass.gov/locations/brockton-transitional-assistance-office-dta

Quincy

1515 Hancock Street, Suite 105, Quincy, MA 02169

Call: 617-249-8200

https://www.mass.gov/locations/quincy-transitional-assistance-office-dta

Legal Information Services

Dial-a-Lawyer: Free Legal Advice by Phone

Free legal advice on a variety of topics, including family law, bankruptcy, real estate,

labor, consumer rights, and more

Call: 1-877-686-0711 or 617-338-0610 on the first Wednesday of the month between

5:30pm-7:30pm

Greater Boston Legal Service

Free civil (non-criminal) legal assistance to low income individuals and families around Boston

https://www.qbls.org/

Massachusetts Office for Victim Assistance

Provides services such as social and emotional support, housing advocacy, financial assistance, education and employment assistance

https://www.mass.gov/orgs/askmova

Call 1-844-878-6682

Massachusetts Senior Legal Helpline

The Helpline is a project of the Volunteer Lawyers Project of Boston that provides free legal information and referral services to Massachusetts residents who are 60 years old or older

Call: 1-800-342-5297

Hours: Monday-Friday 9am-12pm

Mass Legal Help

Provides information on a range of legal topics and lawyer referral services https://www.masslegalhelp.org/

Norfolk County Probate and Family Court

https://www.mass.gov/location-details/norfolk-probate-and-family-court-lawyer-for-the-day

Grief and Loss

Losing a Child

The compassionate Friends

https://www.compassionatefriends.org/

Louis D. Brown Peace Institute

https://ldbpeaceinstitute.org/

Parents of Murdered Children

https://pomc.org/

Due to Substance Use Loss
The Sun Will Rise

Call: 1-781-789-4604

Due to Suicide Loss

Safe Place

Call: 1-617-536-2460

For children Good Grief Program at BMC

Call: 1-671-414-7046

For any loss You Are Not Alone Call: 1-617-328-8666

Housing and Emergency Shelter

State Shelter Help Email: shelterhelp@mass.gov

Housing Navigator Massachusetts

A free database of income restricted rentals form all over the state. View and search online at

https://www.housingnavigatorma.org/

Bay State Community Services 1120 Hancock Street, Quincy, MA 02169 Call 1-617-471-8400 https://www.baystatecs.org/

Father Bill's Place 38 Broad Street, Quince, MA 02169

Call: 1-617-770-3314 https://helpfbms.org/

Mainspring House 54 North Main Street, Brockton, MA 02301

Call: 1-508-587-5441

Massachusetts Coalition for the Homeless

Call: 1-781-595-7570

https://www.mahomeless.org/

Massachusetts emergency Housing Assistance 60 Main Street Brockton, MA 02184

Call: 1-617-573-1106

https://www.mass.gov/hot-to/find-emergency-family-shelter

LGBTQIA+

BlackLine

Call or Text 1-800-604-5841
Email: info@callblackline.org
https://wwww.callblackline.com/

Blackline is a 24 hour hotline geared towards the Black, Black LGBTQIA+, Brown, Native and Muslim community. Blackline provides a space for peer support and counseling, reporting of mistreatment, and affirming the lived experience of folks who are most impacted by systematic oppression with an LGBTQIA+ Black Femme Lens

Boston Alliance of Gay Lesbian Bisexual Transgender Youth 28 Court Square Boston, MA 02108

Call: 1-617-227-4313 Email: <u>info@bagly.org</u>

https://www.bagly.org/contact

GLBT National Help Line

Call: 1-800-246-PRIDE (1-800-246-7743)

https://www.glbthotline.org/

PFLAG (Parents, Friends, and Family of Lesbians and Gays)

https://pflag.org/

Trans Lifeline

Call: 1-877-565-8860

https://www.translifeline.org

The Trevor Project

Call or Text 1-866-4-U-TREVOR (1-866-488-7386)

https://www.thetrevorproject.org

TCORE (Trans Community Outreach, Resources, and Empowerment) 500 Belmont Street, Brockton, MA

Massachusetts Commission on LGBTQ Youth

Call: 1-617-624-5494

Email: commission@ma-lgbtq.org

Health Imperatives

942 West Chestnut Street, Brockton, MA

Call: 1-800-530-2770

https://www.healthimperatives.org/youth-support

Their mission is to ensure safe and supportive communities for gay, lesbian, transgender, and questioning youth.

SSHAGLY (South Shore Alliance of Gay, Lesbian, Bisexual, and Transgender Youth)

Email: <u>sshaqly@qmail.com</u>

GLAD

https://www.glad.org Call: 1-617-426-1350

New England's leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status, and gender identity and expression

GLSEN

http://www.glsen.org/chapters/massachusetss

GLSEN is a national organization making schools safer for ALL students, regardless of sexual orientation or gender identity/expression

LGBT Helpline and Peer Listening Line

Call: 1-671-297-9001 or 1-888-340-4528 ages 25+

Call: 1-617-267-2535 or 1-800-399-PEER

Mental Health Support

Always call 911 in an emergency situation

Suicide and Crisis Hotline Call or Text 988

Mass.gov Behavioral Health Help Line (BHHL)

The BHHL is available 24 hours a day, 365 days a year by phone call or text at 1-833-773-2445 (BHHL) and online chat at https://www.mass.gov/info-details/behavioral-health-help-line-bhhl-faq

MassSupport Network

Call: 1-888-215-4920

Email: MAssSupport@riversidecc.org

Free counseling support for kids, teens, and adults

National Alliance on Mental Illness (NAMI) Massachusetts

Call: 1-877-382-1609

http://www.namimass.org/resources

National Eating Disorders Association (NEDA)

Call: 1-800-931-2237

http://www.nationaleatingdisorders.org

National Suicide Prevention Hotline

Call: 1-800-273-TALK (8255)

Samaritans Call or Text Call: 1-877-870-4673

Substance Abuse and Mental Health Services Administration (SAMHSA)

Call: 1-800-662-HELP (4357)

TTY: 1-800-487-4889 https://www.samhsa.gov

Community Counseling of Bristol County Intake

Call: 1-508-828-9116

South Bay Community Services

Call: 1-508-580-4691

Aspire Health Alliance Intake

Call: 1-617-847-1914

Parents and Families

Coordinated Family and Community Engagement Program Self Help, Inc.

https://selfhelpcpc.org/

Daily emails, information and referrals, virtual activities, and literacy bags

Head Start Self Help, Inc

https://selfhelpinc.org/program-services/about-head-start/

Quincy Family Resource Center

Call: 1-617-481-7227

Department of Children and Families Call: 1-617-748-2000 for resources

Senior Services

Holbrook Council on Aging 9 Jewel Rd

Call: 1-781-767-4617

Massachusetts Senior Care Association Call: 1-800-CARE-FOR or 617-558-0202

https://www.massseniorcare.org

SHINE Program Administered by the Massachusetts Executive Office of Elder Affairs

Call: 781-784-4944

South Shore Elder Services 350 Granite Street, Braintree, MA

Call: 1-781-848-3910 TTY: 1-781-356-1992 https://sselder.org/

Health

Planned Parenthood 1055 Commonwealth Ave, Boston, MA

http://www.plannedparenthood.org/

Call: 1-800-258-4448

Health Imperatives 942 West Chestnut St, Brockton, MA

http://healthimperatives.org/

Email: info@healthimperatives.org

Brockton Neighborhood Health Center 63 Main Street Brockton, MA

Call: 1-508-894-3681 for Dental Services

158 Pleasant Street, Brockton, MA

Call: 1-508-559-6699 for Adult Medical Services
Call: 1-508-894-3363 for Pediatrics Services
Call: 1-508-559-6699 for Interpreter Services

Veterans

Veterans Crisis Hotline
1-800-273-8255 and press 1 or text message 838255
Make the Connection
www.maketheconnection.net
www.facebook.com/veteransmtc

Veterans Crisis Line http://www.veteranscrisisline.net

Additional Mental Health Resources @ VA.gov https://www.mentalhealth.va.gov/spread-the-word/

Women Veterans Hotline 1-855-VA-WOMEN (1-855-829-6636)

Massachusetts Department of Veterans' Services

Call: 1-617-210-5480

https://www.mass.gov/orgs/massachusetts-department-of-veterans-services

RSVP: Veterans Ride Program

https://www.norfolkcounty.org/departments/retired-senior-volunteer-program/rsvp-rides-fro-veterans.php

Call the Norfolk County RSVP Office at &81-329-5788 to locate a volunteer driver near you. The office is open 8am-4pm weekdays excluding holidays. A minimum of one week notice is needed prior to your appointment date. Rides are free, subject to volunteer availability. Passenger is responsible for tolls and required parking charges.

Veterans Connect Housing, Transportation, Outreach, Case Management

Email: mvs@nechv.org

Holbrook Veterans Agent Vincent Fountaine Call: 781-794-8217

Email: vfountaine@braintreema.gov